

Subject: January 2018 Resources of the Month

Dear UCCCN members,

Here are your January 2018 Resources of the Month.

Announcements

- Families still needed for the Learning Session panel the morning of March 23rd. We ask that they share their experiences and perspectives. A child care stipend of \$50 will be available. Please reach out to your families and ask if it's okay for us to contact them directly, then provide Mindy with their contact information.
- RFP coming out next week from the UDOH Bureau of MCH for clinicians to do rural one-day traveling clinics. Let Eric Christensen, ISP, know of clinicians/therapists who might have time to do a rural clinic a couple times per month (one full day). Needed: pediatrician w/ CSHCN experience, Developmental Psychologist w/ ADOS experience, Speech and Occupational therapists, and a Pediatric Neurologist. (echristensen@utah.gov)

Brainstorming

Case #1, Heather Carlson, ISP, Ogden—update on earlier case, single mom with 3 adopted special needs kids, trailer home, no DSPD, no wheelchairs, mom very defensive due to negative experience w/ several systems, very difficult to work with. Three coordinating partners: Integrated Services Program, DCFS court liaison, Utah Family Voices have made great progress: lift coming, wheelchair coming, emergency DSPD for 3 kids, a new primary care physician.

Other, from Mindy, heard on NPR -- sexual abuse of persons w/ disabilities, prosecution is difficult w/out specific details. Asking questions of the victims with empathy and concrete language improves outcomes; the same techniques could be helpful with patients with special health care needs and their families.

Presentation

Dr. Shannon Wnek, AuD, CCC-A Audiology & Compliance Coordinator, [Early Hearing Detection and Intervention \(EHDI\)](#), CSHCN, UDOH -- [MHP 13249](#), 801-584-8215, ehdi@utah.gov, ehdiparents@utah.gov

- Two new EHDI/UPC Parent Consultants have been making a big difference working with families: Heather Adams and Rachel Hyde
- If child fails first two tests, test (urine or saliva) for congenital Cytomegalovirus (CMV) infection (congenital vs acquired) before 21 days of age; assess by pediatric audiologist by 3 months; enroll in early intervention by 6 months.

- Emphasize the importance of follow-up at any 1-3-6 stage. Never minimize an abnormal result, the earlier the testing the better.
- Financial assistance by contacting EHDI or UPC Parent Consultants. EHDI may provide on a case-by-case basis.
- Tele-service available for Blue Mountain Hospital in Blanding and the Uintah Basin Medical Center in Roosevelt.
- Related Services include:
 - [Parent Infant Program \(PIP\), Utah Schools for the Deaf & the Blind MHP 10962](#). An early intervention program, PIP services birth to 3 (Deaf mentorship may continue 3 full years after entry). Audiologists' responsibility to refer. Advocate to not "watch and wait" — with 2 failures they qualify. Baby Watch is the parent service for PIP and local EI; they track the numbers.
 - [Children's Hearing Aid Program \(CHAP\) MHP 55](#) —age 6 and younger, Utah resident without Medicaid. Participating audiologist attests as DHH and in need of hearing aids.
 - [Hearing Aid Recycling Program \(HARP\) MHP 24221](#) Must have been denied coverage by Medicaid, and by insurance. A donation-based service for hearing aids; often serve school districts.

You can find a custom list of these service providers that can be printed, emailed, and more, here: [Jan 2018 UCCCN Resources](#)

December discussion takeaways about UCCCN

- Networking & Resources of the Month emails get "thumbs up"
- Include org/location/title/name/time in role in the introduction ... sit in a circle?
- Have each Care Coordinator identify a clinical champion at each practice to copy on emails (and office manager)
- Invite a DWS eligibility worker to come each month (Gina has contacts)
- Do an update as needed on Medicaid and DSPD ... changes may be small, but important
- Financial supports – need a comprehensive list
- How to navigate insurance
- IEP/504 presentation each year (August)
- Opportunities for CCs to tell what they do in their practice
- Bridge the health literacy gap ... how to determine what they can understand, can cope with emotionally as well as mentally at that time
- Identifying patients' needs, start the plan with the family at the beginning; prioritize, repeat frequently - hear from families themselves in a meeting
- How to coordinate the coordinators - what do our care coordinators do for this now?

Other

Our next meeting will be February 21st at the Utah Parent Center. Here is the [Jan 2018 UCCCN meeting recording](#) and here's a link to the meeting slides which include the EHDI presentation: [January 17, 2018 UCCCN meeting slides](#).

Have a great weekend,

Tay and Mindy

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